



5.2. QUALITY POLICY

Quality and Environmental Policy

Curtis Balkan endeavors to meet or exceed customer expectations for our products and support.

We are committed to complying with statutory and regulatory requirements, protecting the environment, preventing pollution, and addressing climate change.

Curtis Balkan strongly supports the principles of the ISO 9001 and ISO 14001 Quality and Environmental Management System standards, and is committed to continually improving our products, support, and Management Systems to the benefit of our customers.

Quality performance is the responsibility of all departments.

Curtis/Balkan Quality and Environmental Policy:

- Is appropriate to the purpose and context of the organization and supports its strategic direction;
- Provides a framework for setting quality objectives;
- Includes a commitment to meeting requirements and to continual improvement of QMS;
- Has the resources needed and the contribution of suppliers and partners;
- Demonstrates Top Management commitment and ensures the quality objectives are communicated, understood and implemented at appropriate levels of the organization;
- Is regularly reviewed at the Management review for suitability and effectiveness addressing continual improvement and customer satisfaction.

This document is combined and cohesive Quality and Environmental Policy has been adopted to document Curtis' commitment to quality and the environment

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Managing Director

Date: 08.01.2025

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Date: 08.01.2025